

Social Media Policy

Applies to all Parks Victoria social media accounts

How is the site moderated?

All moderation is carried out by Parks Victoria, however the account is not monitored 24/7. We do our best to respond promptly during business hours. The moderators do not edit or alter any comments and will only remove comments deemed to be significantly off topic, offensive or malicious, or contain personal information in which case they will be removed from the site.

We try to respond to any questions in a timely fashion, but we may not be able to reply individually to all posts, comments and messages. We do read all posts and messages and ensure that any emerging themes or helpful suggestions are passed on to the relevant people within Parks Victoria.

Engaging with us on social media

Social media channels are a place for people to engage in discussion and ask questions and we ask that you respect those who visit it by keeping your comments polite and relevant to the topic.

This means:

- no offensive, defamatory or discriminatory comments or personal attacks
- Parks Victoria values the wellbeing and mental health of all staff and we will not allow personal attacks on our social media channels
- no off-topic comments
- no spamming or flooding – please don't post the same message, or very similar messages, more than once
- no violations of copyright or intellectual property rights.

Comments that do not comply with these rules may be deleted, and those who make them may be blocked from commenting. We retain the right to determine which comments violate our Social Media Policy at our discretion. We also reserve the right to remove comments and block people from commenting that violate the Social Media Policy.

Please note: when someone comments on content on this page, those comments reflect their views only. Their publication on this page doesn't mean Parks Victoria endorses or agrees with those views. Parks Victoria cannot vouch for the accuracy, reliability, validity and/or completeness of third party information.

Additional information regarding bushfires

To report a fire or emergency, phone Triple Zero (000). The Victorian Bushfire Information Line (VBIL) provides information during and after bushfires on 1800 240 667. If you can see or smell smoke, VBIL can advise whether or not a planned burn is in progress.