Membership information collection notice

Parks Victoria collects information from members to manage the Membership program and associated member benefits such as in park experiences. The collection of this data enables the program to meet the legislative, policy, governance and regulatory requirements of the areas that we manage.

How Parks Victoria manages this information

Parks Victoria will manage this information, primarily stored within the ParkConnect system, in accordance with legislation and statutory requirements including the *Privacy and Data Protection Act 2014* and the *Public Records Act 1973*. Full details of the Parks Victoria Privacy Policy is available on our website https://www.parks.vic.gov.au/privacy.

Who Parks Victoria may share your information with

Parks Victoria may use third party cloud services to assist in communications or events management as described in our Privacy Policy. Parks Victoria will only share this information when required by law or for emergency management.

Updating & correcting information

You can update or correct information at any time by either directly updating this information in the ParkConnect Portal or by contacting ParksVictoriaSupporters@parks.vic.gov.au. We encourage you to maintain accurate complete and up to date details with Parks Victoria to ensure effective emergency management actions can occur if required.